Course Description:
System Administration I topics focus on Microsoft Windows 2003, 2008 and Linux operating systems. This course is designed to provide students with essential knowledge and skills to implement, administer, and troubleshoot servers in a networked environment. Operating system concepts, such as installing a standalone system, file systems authentication, and user support services are explored. Topics will include security issues, user and group administration, active directory services, DHCP, DNS, SSH, backup and restoration strategies and techniques, integrated mass storage technologies and alternative client technologies.

Pre-requisite:
COSC 1435

Student Learning Outcomes:
Upon completion of this course, students will be able to:
- Understand the basic knowledge and skills of an effective system administrator.
- Understand the fundamental concepts underlying operating systems.
- Understand how to effectively apply and deploy technologies and administrative tools in an organizational environment.

Course Text:
- Required:
  MCTS Guide to Microsoft Windows Server 2008 Active Directory Configuration

- Recommended:
  Configuring Windows Server 2008 Active Directory
  Reimer/Mulcare. Microsoft Press, 2003 (not available at the bookstore)
**Course Requirements:**
This is an introductory course. However, this is a difficult course that demands all students attend all classes! Regular completion of all reading, homework, and other outside assignments, are absolutely essential for success in this course.

**Grading Policy:**
Your course grade will be decided on your performance in the homework assignments, quizzes, two mid-term exams, and the final exam. The distribution of points is as follows:

1. Homework assignments and quizzes worth 40%.
2. Two mid-term exams worth 40% (exam 1 worth 20% & exam 2 worth 20%).
3. Final exam worth 20%.

**Grading scale:** A: 100-90, B: 89-80, C: 79-70, D: 69-60, and F: 59-0.

**Course Organization and Policies:**

**Course Syllabus:** We will meet in lecture on Monday and Wednesday, when new material will be presented. Non-text material may also be included in the lectures. The assignments, quizzes, and exams will be given during the class hours. You are responsible for all the material presented during the lecture.

**Exams:** Exams will cover all lecture, assignments, quizzes and reading material. Exams must be taken on the hour they are scheduled. In the event, if you cannot attend the class to take the exam due to some emergency or some unavoidable situation (such as serious illness, death in the family, participation in university sports, religious observations, and so on) you must notify me as soon as possible before the exam and also you must validate your absence by providing me a document (e.g., with a letter from your doctor).

**Homework Assignments and Quizzes:** Approximately 8-10 homework assignments will be given. Partial credit will be given for incomplete assignments. In addition, there may be a quiz from time-to-time. They will significantly be based on the material from the lectures and other material considered essential for the successful completion of this course. They will be handed out in the class during the lecture. The submission details will be provided to you along with the assignment. All the homework assignments are due at the beginning of the class on the due date. If the student is absent on the due date, it is the student’s responsibility to see to it that the assignment is submitted on the designated date. An assignment that is turned in after the class on the due date is considered one day late. There is a penalty for late submissions. 10% penalty for 1-2 days late, 25% penalty for 3-4 days late, 75% penalty for 5 days late, 100% penalty (i.e. no credit) if submitted after 5 days. If you have not completed your assignment by the due date, you should submit the work you have done for partial credit. No work will be accepted once the graded work has been returned or the solution has been disclosed to the class, except for unusual circumstances which the instructor feels reasonable. Be sure to backup your work. Note that any kind of hardware or software failure or machine unavailability in the lab does not merit an extension on the assignment. Diskettes upon which
major examinations, assignments, projects or papers submitted may be retained by the
instructor as a permanent record of the student’s work.

**Grading Error:** All questions concerning a test score or grading of a returned test or
assignment must be resolved within one week. It is always a good idea to keep all of your
work until the end of the semester. In case of any recording errors or doubts, you may produce
them for correction or verification.

**Academic Honesty Policy:** You are expected to avoid all forms of academic dishonesty as
defined in Catalog. In addition, students are expected to behave in an ethical manner in all
class and lab activities. If you feel uncertain about a particular activity, please speak to me
BEFORE problems arise. Ethical behavior is a requirement for passing this course. All work
submitted for grading must be the student’s own work. Plagiarism will result in a score of 0
(zero) for the work or dismissal from the course and the Dean of Students office will be
notified. No copying from another student’s work, of any class, is allowed. It is the student’s
duty to allow no one to copy his or her work. Anyone found cheating and/or copying, in the
exams or assignments, in the instructor’s opinion, will receive an automatic F for the course.

**Attendance:** You must attend all classes. In class attendance will affect your grade. You are
responsible for any materials covered or handed out or announcements made for the tests,
homework assignments in your absence. Records of your attendance will be maintained and
reported to the university. Students found missing classes without the instructor’s permission
will be automatically withdrawn from the course.

**Absence from class:** Students are responsible for all materials covered in class and assigned.
Should a student be absent from class, it is his/her responsibility to get the notes, etc. for that
missed class. More important, should there be assignments, it is the student responsibility to
obtain such assignments. No excuse will be accepted for assignments not turned in because
the student was absent when it was due.

**Other Policies:** Cell phones and pagers must be turned off during class. First violation
receives a warning. All succeeding violations result in a ten point deduction off the final
exam. Any violation during a quiz or exam results in a ten percent deduction off the
corresponding paper. No warnings for quizzes or exams.

**Student Security Statement:** Please read the [Student Security Statement](#).

**Students with Disabilities:** Texas A&M University-Corpus Christi complies with the Americans
with Disabilities Act in making reasonable accommodations for qualified students with
disabilities. If you suspect that you may have a disability (physical impairment, learning disability,
psychiatric disability, etc.), please contact the Services for Students with Disabilities Office,
located in Driftwood 101, at 825-5816. If you need disability accommodations in this class, please
see me as soon as possible.

**Academic Advising:** The College of Science and Technology requires that students meet with an
Academic Advisor as soon as they are ready to declare a major. The Academic Advisor will set up
a degree plan, which must be signed by the student, a faculty mentor, and the department chair. The College’s Academic Advising Center is located in Faculty Center 178, and can be reached at 825-6094.

**Grade Appeal Process:** As stated in University Rule 13.02.99.C2, Student Grade Appeals, a student who believes that he or she has not been held to appropriate academic standards as outlined in the class syllabus, equitable evaluation procedures, or appropriate grading, may appeal the final grade given in the course. The burden of proof is upon the student to demonstrate the appropriateness of the appeal. A student with a complaint about a grade is encouraged to first discuss the matter with the instructor. For complete details, including the responsibilities of the parties involved in the process and the number of days allowed for completing the steps in the process, see University Rule 13.02.99.C2, Student Grade Appeals, and University Procedure 13.02.99.C2.01, Student Grade Appeal Procedures. These documents are accessible through the University Rules Web site at [http://www.tamucc.edu/provost/university_rules/index.html](http://www.tamucc.edu/provost/university_rules/index.html). For assistance and/or guidance in the grade appeal process, students may contact the Office of Student Affairs.
Tentative Course Schedule (Subject to change)

08/22/11: Introduction – VMware/Ubuntu Install/dhcp client
08/27/11: Ubuntu DHCP Server
08/29/11: Server 2008 Install/DHCP
09/03/11: Ubuntu DNS
09/05/11: Server 2008 DNS, HW1
09/10/11: Active Directory
09/12/11: Active Directory, HW2
09/17/11: Active Directory
09/19/11: Active Directory, HW3
09/24/11: User, Exam 1 Review
09/26/11: Exam 1
10/01/11: User
10/03/11: Groups, HW4
10/08/11: Groups
10/10/11: Computers, HW5
10/15/11: Computers
10/17/11: GPO, HW6
10/22/11: GPO
10/24/11: GPO, HW7
10/29/11: Access
10/31/11: Access, HW8
11/05/11: Sites and Replication
11/07/11: Sites and Replication, Exam 2 Review
11/12/11: Exam 2
11/14/11: Ubuntu Web Server, HW9
11/19/11: Server 2008 Web Server
11/21/11: Thanksgiving Holiday, HW10
11/26/11: Ubuntu Email Server
11/28/11: Server 2008 Email Server
12/03/11: Final Exam Review

12/12/11: Final Exam

**Final Exam** on December 12, 2011 at 1:45 AM – 4:15 AM

**Note:** This syllabus represents a general plan for the course. Deviations from this syllabus may be necessary during the semester and changes will be announced in class.